



April 21, 2007

End user Name
Address
City, State zip

Dear Customer:

We regret to inform you that Comcast Business Communications ("CBC") will discontinue your long distance voice service in Kentucky.¹

*Your action is required if you wish to continue to have access to long distance service! You must select a new provider for long distance service **as soon as possible**, because your long distance telephone service will be shut down on **July 1, 2009**.*

- Find new provider of long distance service by: **as soon as possible**
- Service will be shut down: **July 1, 2009**

Where to find a new provider? Your long distance telephone directory typically have lists of such providers.

Customer Service

Should you need any assistance, please contact our customer service representative at the addresses and numbers below. Please note that in order to protect your privacy, if you call CBC to request certain account information, the customer service representative may need to mail this information to your address of record, or call you back at the telephone number of record in order to provide the information.²

Customer Service
Comcast Business Communications, LLC
650 Centerton Road
Moorestown, NJ 08057

Email: **Voice_Requests@cable.comcast.com**

Fax: **(856) 638-4051**

Telephone: **(888) 262-7300, option 3**

¹ Specifically, CBC is discontinuing the provision of resold retail and toll-free long distance services.

² CBC is required to provide certain privacy protections under the FCC's customer privacy rules.

FCC Notice

The discontinuance of your long distance service is subject to regulatory approval by the Federal Communication Commission ("FCC"). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Comcast Business Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Comcast Business Communications regrets any inconvenience these changes may cause you.

Very truly yours,

Comcast Business Communications, LLC, Customer Service